



# Manish Kaushal

## PRODUCT DESIGNER

 [www.mkaushal.com](http://www.mkaushal.com)

 [Adeptape80@gmail.com](mailto:Adeptape80@gmail.com)

 +91 7503791176

 Gurugram

### EXPERIENCE

TOTAL EXPERIENCE 4.6 YEARS

### ABOUT ME

#### HEAD OF DESIGN

SHIPFINEX / BCG

AUG 2023 - PRESENT

*The ShipFinex digital exchange platform enables Liquidity in the maritime industry.*

- By showcasing my collaborative efforts with **Shipfinex and BCG**, the Shipfinex website re-design project underscores the importance of strategic partnerships and user-centric design in driving innovation and success in the digital era with 93.43% Success rate of completing Pre-launch Registration.
- Led a team of 7 designers, overseeing product, UX, UI, motion, graphic, and print design functions. Spearheaded product ideation, user research, and prototype development. Directed brand design and executed ShipFinex website creation.

I am a dynamic and experienced Product Designer with a passion for crafting exceptional digital experiences. With 4.6 years of industry experience, I specialize in delivering optimized solutions for a variety of digital products, including apps, websites, and portals. My approach is deeply empathetic, rooted in a thorough understanding of user behavior and psychology.

### EDUCATION

User Experience: Research & Prototyping

University of California San Diego 2020 - 2020

Mass Communication(BMC)

Guru Jambheshwar University 2016 - 2019

Graphic design & Journalism

IIMMI 2016 - 2019

#### PRODUCT DESIGN

MERKLETREE TECHNOLOGIES PVT LTD

OCT 2022-AUG 2023

*A SaaS company creating innovative and decentralized blockchain apps.*

- In EONMED's Doctor Portal Product, we successfully bridged the experience gap, resulting in an impressive 90% customer satisfaction rating. Additionally, we achieved a significant increase in operational efficiency, marking a notable improvement in our overall performance.
- Crafted exhaustive user manuals & training resources, catalyzing a remarkable 50% boost in operational efficiency for clients navigating intricate workflows.
- Pioneered the integration of user feedback channels, driving iterative design improvements and culminating in an impressive 25% surge in customer satisfaction ratings.

### SKILLS

Competitive Analysis

User Interview

Wireframes

Personas

Interaction Design

Information Architecture

Prototyping

Human-computer Interaction

Motion Design

User Research

User Journey

Market Research

Design System

#### UI/UX DESIGN

JAN,2020-OCT 2022

- Created severable printing UIs of product elements & packaging for EONbt COVID-19 rapid test kit & over 10 other similar products launched during the pandemic. Both the product & the app are ICMR approved we have get 11.02K Downloads on Play Store & App Store, 9.96k Users have conducted a successful COVID-19 Test
- Improved the UX & UI of 7 apps & created 5 apps from scratch over 2 years of my employment here. This includes portals and websites.

#### UI DESIGN

OCT,2019-OCT 2021

- UI Design Creation: Develop high-quality user interface designs, including wireframes, mockups, and prototypes, that effectively communicate the intended user experience and align with brand guidelines.
- Utilize insights to inform design decisions and create intuitive, user-friendly interfaces.

### ACHIEVEMENTS

Our flagship Shipment tokenization platform - ShipFinex, recently made its mark as the winner of the World Blockchain Summit, Dubai 2022.



Shipfinex charts a course to success with top honors at Shiptek 2023 for Best Project Innovation.



#### VIDEO EDITOR

ST. STEPHEN'S COLLEGE

MAR-APR, 2019

*Among the top colleges of Delhi University.*

- Carried out various video projects for the Leadership cell society for Lokneeti Event 2019.
- These videos were used to market the event on the social media handles of the society.

#### RESEARCH

NDTV

AUG 3 - NOV 10, 2018

*2019 - Lok sabha elections | 2018 - Assembly elections*

- Researched about election polls and made real-time updates to the news website
- Reached out to ECI representatives for accurate updates on polls contributing to the overall Broadcast information.